

# Shanice Dacres

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## Personal statement

I am a highly motivated customer service assistant and costume maker; I have worked in a customer service role for multiple years and have volunteered at my local theatre, with a commitment to pursue a career in costume making in the late future. I am currently seeking out experience into becoming a dresser. Currently I am a freelance costume maker making musical based costumes for my clients.

## Key Skill

- Experience working under pressure and dealing with customer inquires
- Health and safety awareness
- A good memory and therefore able to remember orders
- 4 years of sewing experience
- Experience in working in a team and sure that customer received excellent customer service
- Excellent IT skills

## Employment History

Virgin Trains customer service assistant  
(October 2015 – May 2016)

- Greeting customers
- Providing information
- Helping passengers with here luggage's
- Serving customer
- Dealing with Food and beverages

Virgin train customer service assistant (Work experience)  
July 2015 – August 2015

Iceland

(June 2017 – January 2018)

- Till trained
- Helping customer find items in the shop
- Stock unpacking
- Money management
- It skills
- Vehicle handling

## Education

### South Thames College

(September 2016 – June 2017)

- BTEC Fashion - Level 3

### The City of Westminster

(September 2013 – June 2014)

- BTEC Art and Designs- Level 1
- BTEC Art and Design - Level 2

### Prendagast Ladywell Fields College

(September 2008 – June 2013)

- BTEC PE - Level 2

## Hobbies & Interests

My current hobbies are sewing, gaming and going to musical theatre. I have currently picked up sewing as a recent skill which I find useful. I also spend some time making costumes for comic book conventions

## Availability

- I am available to work 5 days a week (most hours)
- will be able to start immediately
- Willing to learn new skills

## References

References are available upon request.